

## **Beacon Travel 2016 Day Trip Programme – Terms & Conditions**

All places are sold on a first come first served basis and cash payment is preferred in case you may have to cancel and we can easily refund.

### **Mobility requirements**

We will always aim to accommodate anyone with mobility limitations, please let us know at the time of booking.

### **Refreshments**

From experience, most people prefer to either take a picnic or take advantage of café's and restaurants where possible during our day trips. The cost of lunch is not included.

### **Return time**

We aim to return to Crowborough by 6pm on all of our trips, this is however subject to traffic. If you have evening arrangements, we cannot make any guarantee's or be held responsible for any financial loss to you.

### **Refunds**

Refunds are generally possible with at least 72 hours notice. However if we can resell your place, a full refund will be provided. Unless pre-paid entry tickets have been purchased and we cannot resell your seat, this portion will unfortunately not be refunded. Please enquire before cancelling.

### **Travelling alone**

It is essential that if you are travelling alone, that you provide us with an emergency contact whom we would be able to reach if you were taken ill. Without this we will not be able to permit you to book.